

Credentials Portfolio

Ahmed Mahmoud - Tourism Operations, Product and Service Quality

SUPPLIED CERTIFICATE EVIDENCE

01 Travel and Tourism Consultant Diploma

IATA
28 May 2021

02 Tour Production Diploma

IATA
September 2024

03 Special Cargo Handling Diploma

IATA
January 2025

04 MICE and Sales Diploma

IATA
July 2025

05 Travel Operations Diploma (Self-study)

IATA
March 2026

06 Tour Leader - Religious Tourism

ETAA
September 2019

07 Tour Operator Course

ETAA
July 2019

08 Sales Skills

ETAA
July 2019

09 Certified Associate in Project Management (CAPM)

Project Management Institute
26 April 2024 - expires 26 April 2027

10 First Aid CPR AED

American Heart Association
25 August 2025 - renew by August 2027

11 First Time Leading Others

Miral Experiences
4 February 2025

12 Control of Substances Hazardous to Health (COSHH)

Highfield Qualifications
29 October 2025 - Merit

13 Work at Height

Highfield Qualifications
15 May 2025

14 Safe Moving and Handling

Highfield Qualifications
18 April 2025

15 Risk Assessment

Highfield Qualifications
3 October 2025 - Merit

16 Transport of Pharma Products and Vaccines by Air

IATA
13 May 2024 - valid 36 months

17 Lean Six Sigma Black Belt

Anexas Europe / Miral
11 July 2025

18 ITIL 4 Foundation

PeopleCert / AXELOS
1 August 2024 - renew by 1 August 2027

This portfolio contains certificate files supplied by Ahmed Mahmoud for professional review.



DIPLOMA

This is to certify that

Ahmed Mahmoud

has successfully Passed the IATA e-Book diploma

Travel and Tourism Consultant

Date issued: May 28, 2021

A handwritten signature in blue ink, which appears to read "Willie Walsh".

Willie Walsh
Director General, IATA





Diploma

This is to certify that

Ahmed Mahmoud

has been awarded the IATA diploma

Tour Production

successfully passing the following courses:

Travel Industry Essentials

Travel Products and Services

Tour Production Fundamentals

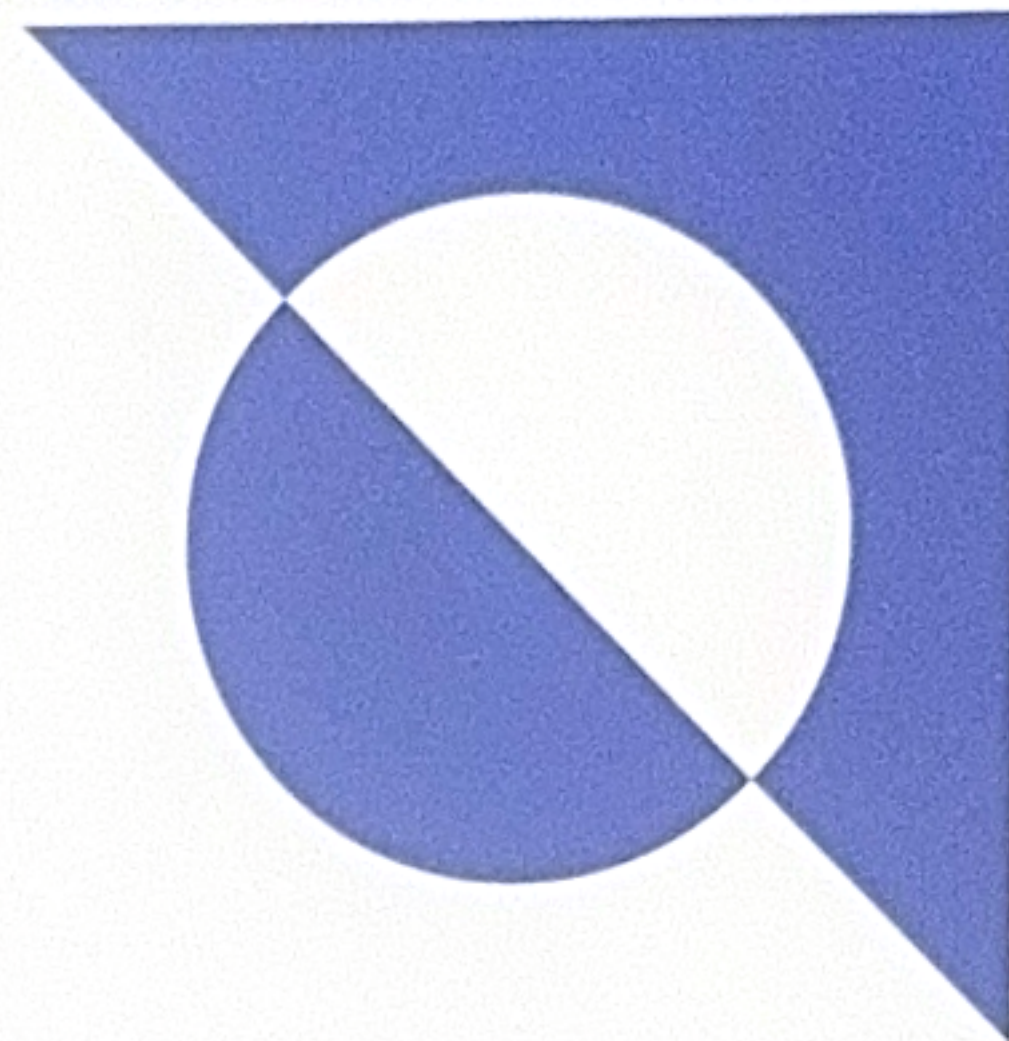
Tour Production Advanced

A handwritten signature in black ink, appearing to read 'Willie Walsh'.

Willie Walsh
Director General and CEO, IATA

Date Issued: September 2024
Montréal, Canada





Diploma

This is to certify that

Ahmed Mahmoud

has been awarded the IATA Diploma

Special Cargo Handling Diploma (Self-study)

successfully passing the following courses:

Transport of Pharma Products and Vaccines by Air (e-learning)

Live Animals for Passenger Handling Personnel (e-learning)

Cargo Introductory Course (partner-taught or self-study)

Live Animals for Cargo Personnel (e-learning)

A handwritten signature in blue ink.

Willie Walsh
Director General, IATA

Date issued: January 2025
Montreal, Canada





Diploma

This is to certify that

Ahmed Mahmoud

has been awarded the IATA Diploma

MICE and Sales

successfully passing the following courses:

Travel Industry Essentials

Travel Products and Services

MICE Fundamentals

MICE Management

Willie Walsh
Director General, IATA

Date issued: July, 2025
Montreal, Canada





Certificate of Completion



This is to certify that

Ahmed Mahmoud

born on Dec 4, has successfully Passed the IATA e-Book course

Travel Operations Management

on Mar 23, 2026

A handwritten signature in blue ink, appearing to read "Willie Walsh", positioned above a horizontal line.

Willie Walsh
Director General, IATA



Diploma

This is to certify that

Ahmed Mahmoud

has been awarded the IATA Diploma

Travel Operations (self-study)

successfully passing the following courses:

Travel Operations Fundamentals

Travel Operations Management

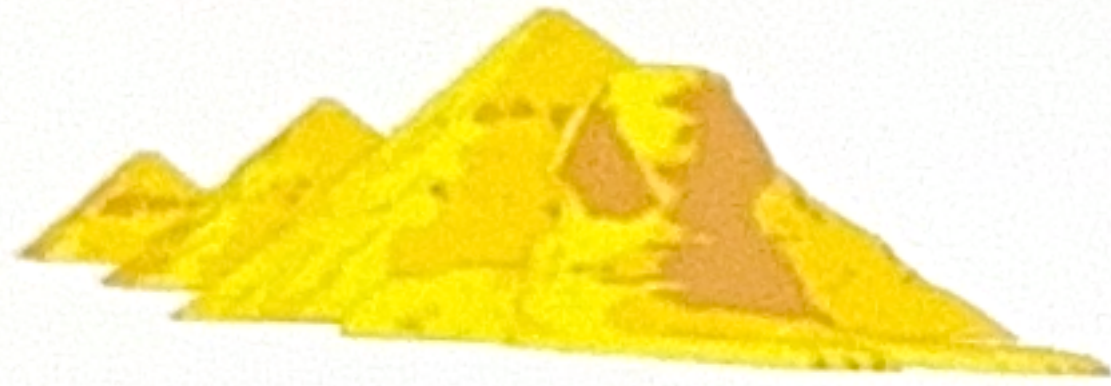
Travel Itinerary and Technology

Travel Industry Essentials



Willie Walsh
Director General, IATA

Date issued: March 2026
Geneva, Switzerland



Egyptian Travel Agents Association
الاتحاد المصري للغرف السياحية



الاتحاد المصري للغرف السياحية
Egyptian Tourism Federation

Certificate of Attendance



The Egyptian Tourism Federation and The Egyptian Travel
Agents Association

Award this certificate

To :

احمد محمد احمد

For having successfully attended the

مشرف سياحة دينية

September, 2019

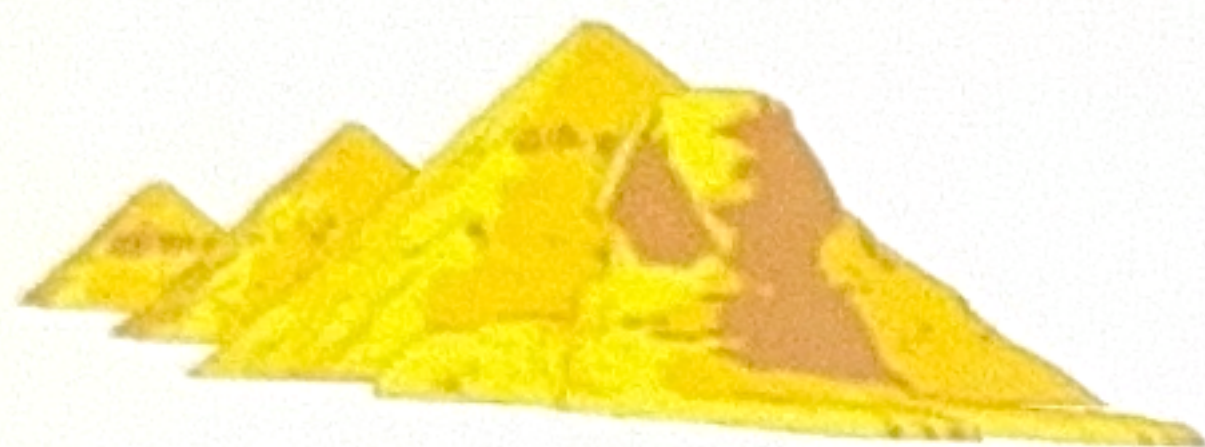


Date

Under-Secretary for
Tourism Companies

Chairman, Egyptian
Tourism Federation

Chairman, Egyptian
Travel Agents Association



Egyptian Travel Agents Association
اتحاد وكلاء السفر المصري



الاتحاد المصري للغرف السياحية
Egyptian Tourism Federation

Certificate of Attendance



Ministry of Tourism

The Egyptian Tourism Federation and The Egyptian Travel
Agents Association

Award this certificate

To :

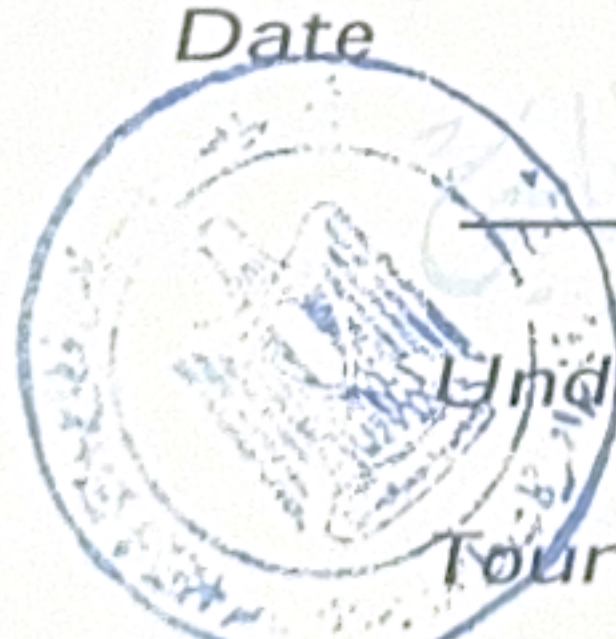
Ahmed Mohamed Ahmed

For having successfully attended the

Tour Operator Course

July, 2019


Chairman, Egyptian
Tourism Federation

Date 
Under Secretary for
Tourism Companies


Chairman, Egyptian
Travel Agents Association



Egyptian Travel Agents Association
الاتحاد المصري للغرف السياحية



الاتحاد المصري للغرف السياحية
Egyptian Tourism Federation

Certificate of Attendance



The Egyptian Tourism Federation and The Egyptian Travel
Agents Association

Award this certificate

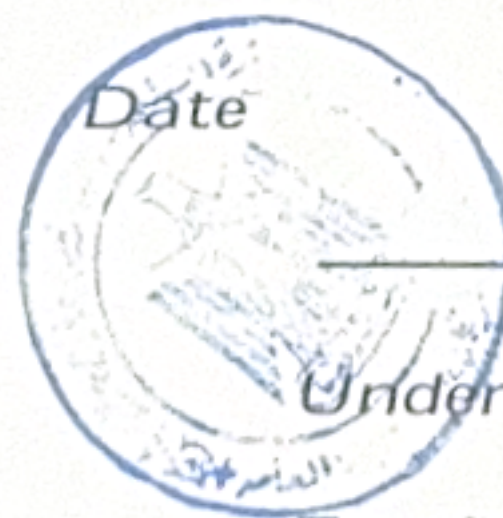
Ahmed Mohamed Ahmed

To :

For having successfully attended the
Sales Skills

July, 2019

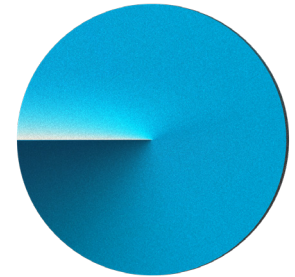
Chairman, Egyptian
Tourism Federation



Under Secretary for
Tourism Companies

Hossam ELShaar

Chairman, Egyptian
Travel Agents Association



THIS IS TO CERTIFY THAT

Ahmed Mahmoud

HAS BEEN FORMALLY EVALUATED FOR DEMONSTRATED KNOWLEDGE, SKILL AND UNDERSTANDING OF THE PROCESSES, TERMINOLOGY, AND BEST PRACTICES IN PROJECT MANAGEMENT FUNDAMENTALS PREDICTIVE METHODOLOGIES, AGILE PRINCIPLES AND BUSINESS ANALYSIS THAT ARE NEEDED FOR EFFECTIVE PROJECT MANAGEMENT AND IS HEREBY BESTOWED THE GLOBAL PROFESSIONAL CERTIFICATION

Certified Associate in Project Management (CAPM)®

IN TESTIMONY WHEREOF, WE HAVE SUBSCRIBED OUR SIGNATURES UNDER THE SEAL OF THE INSTITUTE

A handwritten signature in black ink, reading 'Ike Nwankwo'.

Ike Nwankwo, PMP | Chair, Board of Directors



A handwritten signature in black ink, reading 'Pierre Le Manh'.

Pierre Le Manh | President & CEO

Certification Number: 3808439

Original Grant Date: 26 April 2024

Expiration Date: 26 April 2027



HEARTSAVER

Heartsaver® First Aid CPR AED



Ahmed Mohamed Ahmed Mahmoud

**has successfully completed the cognitive and skills evaluations
in accordance with the curriculum of the American Heart Association
Heartsaver First Aid CPR AED Program.**

Optional modules completed:

Child CPR AED, Infant CPR

Issue Date

25 Aug 2025

Training Center Name

National Ambulance

Training Center ID

ZZ20808

Training Center City, Region

Abu Dhabi, United Arab Emirates

Training Site Name

Emerge Medical Service LLC

Renew By

Aug 2027

Instructor Name

Jaswant Singh

Instructor ID

01180647605

eCard Code

265696135105

QR Code



To view or verify authenticity, students and employers should scan this QR code with their mobile device or go to <https://ecards.heart.org/international>.

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Certificate of Completion

This is to certify that

**Ahmed Mohamed Ahmed
Mahmoud**

has successfully completed the 8-hour
Leadership Training entitled

First Time Leading Others

on 04 February 2025



A stylized, handwritten signature in black ink, consisting of several loops and a long horizontal stroke.

**Mariam AlMusharrekh
Chief Group HR Officer**

Highfield Qualifications

Certifies that

Ahmed Mahmoud

has successfully passed an assessment in
Highfield Level 2 International Award in the
Control of Substances Hazardous to Health
(COSHH)

Date of Award 29 October 2025

Certificate number COS8979143

MERIT

Miral Experiences L.L.C

Course Director

Training Organisation



Richard Sprenger, Chairman
Highfield Qualifications



**INTERNATIONAL
QUALIFICATION**
by Highfield

Congratulations on obtaining this Highfield qualification

This qualification will assist you and your employer in complying with your respective responsibilities regarding training. You should be proud of your achievement but please note:

- ✓ your responsibility doesn't stop here. You should now implement what you have learnt and demonstrate competence in your working environment on a day-to-day basis; and
- ✓ you should continuously update your knowledge.

Please contact your training provider for further details.

Highfield contact details:

Highfield Qualifications

Highfield ICON, First Point, Balby Carr Bank, Doncaster, South Yorkshire, DN4 5JQ, UK
Telephone: 01302 363277 Website: www.highfieldqualifications.com

Highfield Awarding Body for Compliance (Middle East) Asia (Highfield International)

Telephone: 00 9714 449 4042 Website: www.highfieldinternational.com
Email: customerservices@highfieldinternational.com

Please keep your certificate in a safe place as it is an important document recognising your achievement.

If you wish to verify this certificate please go to: <https://www.highfieldqualifications.com/checkcert>

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Highfield Awarding Body for Compliance Limited t/a Highfield Qualifications



Cert No. 11441
ISO 9001, ISO 27001

*Keep up to date with new qualifications and updates,
follow **Highfield International LinkedIn***



Highfield Qualifications

Certifies that

Ahmed Mahmoud

has successfully passed an assessment in
**Highfield Level 2 International Award in Work
at Height**

Date of Award 15 May 2025

Certificate number HS8770259

Miral Experiences L.L.C

Course Director

Training Organisation



Richard Sprenger, Chairman
Highfield Qualifications



**INTERNATIONAL
QUALIFICATION**
by Highfield

A global leader for qualifications, assessment, digital solutions, innovative products, e-learning and customer service.

This is an electronic version of the certificate provided by Highfield. To verify this certificate please go to <https://www.highfieldqualifications.com/checkcert>

Congratulations on obtaining this Highfield qualification

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Cert No. 11441
ISO 9001, ISO 27001

*Keep up to date with new qualifications and updates,
follow **Highfield International LinkedIn***



Highfield Qualifications

Certifies that

Ahmed Mahmoud

has successfully passed an assessment in
**Highfield Level 1 International Award in Safe
Moving and Handling**

Date of Award 18 April 2025

Certificate number MH8685692

Miral Experiences L.L.C

Course Director

Training Organisation



Richard Sprenger, Chairman
Highfield Qualifications



**INTERNATIONAL
QUALIFICATION**
by Highfield

Congratulations on obtaining this Highfield qualification

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Cert No. 11441
ISO 9001, ISO 27001

*Keep up to date with new qualifications and updates,
follow **Highfield International LinkedIn***



Highfield Qualifications

Certifies that

Ahmed Mahmoud

has successfully passed an assessment in
**Highfield Level 2 International Award in Risk
Assessment**

Date of Award 03 October 2025

Certificate number RA8685634

MERIT

Miral Experiences L.L.C

Course Director

Training Organisation



Richard Sprenger, Chairman
Highfield Qualifications



**INTERNATIONAL
QUALIFICATION**
by Highfield

Congratulations on obtaining this Highfield qualification

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Cert No. 11441
ISO 9001, ISO 27001

*Keep up to date with new qualifications and updates,
follow **Highfield International LinkedIn***



Congratulations!

Ahmed Mahmoud

You have completed the IATA e-Learning course

Transport of Pharma Products and Vaccines by Air

May 13, 2024

This certificate is valid for 36 months from the date of issue listed above



Willie Walsh
Director General and CEO



0000782573





6σ

**Trained
Black Belt**



AEC | Anexas
Europe
Certification

anexas
consultancy SE

ANEXAS EUROPE CERTIFICATION

Lean Six Sigma Black Belt Certificate

Awarded to

AHMED MOHAMED AHMED MAHMOUD

for successfully completing
Lean and Six Sigma Black Belt training at
Miral LLC during July 2025, conducted by
Anexas Europe and getting trained as Black
Belt by demonstrating adequate competence in
application of Lean Six Sigma tools and techniques.



Anexas Europe Certification
www.aeccertification.com
Accredited by AEC Denmark & CSSC, US


Amitabh Saxena
CEO

July 11, 2025

Certificate No. BBUAE070725/3507/06

This is to certify that

Ahmed Mohamed Ahmed Mahmoud

Has achieved the

**ITIL[®] Foundation Certificate in
IT Service Management**

Effective from **01 Aug 2024**

Renew by **01 Aug 2027**

Certificate number **GR671676718AM**

Candidate number **9980099520078545**



Byron Nicolaides
Chairman and Group CEO, PeopleCert

ITIL 4 Edition

Printed on 2 August 2024

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